



CHANTLERS PRIMARY SCHOOL

CODE OF CONDUCT FOR PARENTS/CARERS AND VISITORS

Mission Statement

Chantlers Primary School is a nurturing learning community committed to preparing children academically and socially to strive, with high expectations, for excellence in all they do.

We value our strong relationship with parents and carers. Together, this helps us to achieve the very best for the children in a mutually supportive partnership between parents, Class Teachers and the school community.

As a partnership, we are all aware of the importance of good working relationships and all recognise the importance of these relationships to equip our children with the necessary skills for their education. For these reasons, we will continue to welcome and encourage parents and carers to participate fully in the life of our school.

The purpose of this code of conduct is to provide the expectations around the conduct of all parents, carers and visitors connected to our school.

To support a peaceful and safe school environment the school cannot tolerate:

Behaviour that will not be tolerated

- Displaying a temper, rudeness or shouting at members of staff, whether in person or on the telephone
- Disruptive or unacceptable behaviour which interferes or threatens to interfere with any of the school's normal operations or activities anywhere on the school premises
- Threatening any school staff, visitor, fellow parent/carer or child
- Damaging or destroying school property
- Sending abusive or threatening emails or text/voicemail/phone messages or other written communications (including social media) to anyone within the school community
- The use of physical, verbal or written aggression towards another adult or child. This includes physical punishment of your child on school premises
- Chastising someone else's child.
- Smoking, taking illegal drugs or the consumption of alcohol on school premises (Alcohol may only be consumed during authorised events)
- Dogs being brought onto the school premises, (other than guide dogs)

Should **any** of the above occur on school premises or in connection with the school, the school may feel it is necessary to take action and will notify you by asking that you refrain from such behaviours. If this continues, it may be necessary that we refer to or contact other appropriate authorities and/or sadly, consider banning the offending adult from entering the school premises.

Inappropriate use of Social Media

Social Media is increasingly being used to inappropriately deal with complaints about schools or fuel campaigns. Any defamatory, offensive, derogatory comments or cyberbullying regarding Chantlers Primary School or any of the pupils/parents/staff at our school on Facebook or other social sites will be taken very seriously. It will be expected that any comments deemed inappropriate are removed immediately, otherwise, the school will have no option other than to seek legal advice.

Any concerns you may have about the school or your child must be made through the appropriate channels by speaking to the Class Teacher, the Headteacher or the Chair of Governors, where they will be dealt with fairly, appropriately and effectively for all concerned.

Thank you for abiding by this code in our school. Together we create a positive and uplifting environment not only for the children but also for all who work and visit our school.

Parents and carers need to make sure any persons collecting their children are aware of this policy.

We trust that all parents, carers and visitors will assist our school with the implementation of this Code of Conduct and we thank you for your continuing support of our school.